

Letter of Agreement

This letter formalises the agreement between us



NURTURING LOVE

With Vonny Lauren

nurturinglove.coach@gmail.com
www.nurturinglove.co.nz
Nurturing Love Limited

Parties to the Agreement

This Letter of Agreement (the "Agreement") is made and entered into between:

Nurturing Love Limited Represented by: Vonny Lauren Marsh

Email: nuturinglove.coach@gmail.com

Website: www.nurturinglove.co.nz

(Also referred to in this Agreement as the "Coach" or "Nurturing Love")

and

Client's Full Name:

Contact Phone Number:

Email Address:

(Also referred to in this Agreement as the "Client")

Description of Services

The Love Nurtured Wins coaching programme includes:

- 12 Private Coaching Sessions with Vonny Lauren Marsh who is a Certified Laura Doyle Coach ("the Coach") to uncover your blind spots, discuss your wins and tackle challenges with tangible tools and actionable steps.
- Written Coaching support from the Coach throughout your private coaching duration.
- Access to Love Nurtured Flourishes – The Group Coaching program which compliments your existing coaching.
- Access to join the Empowered Wife Workshop during your private coaching.
- Nurturing Yourself – A guide to creating your own self-care blueprint.
- Nurturing Gratitude – A guide to help you cultivate a grateful mindset.
- Access to an Online Support network of women using the very same skills to transform their own marriages.

Please take note of the following clauses:

Price and Payment options.

You agree to one of the following payment options:

1. *Payment in Full:* Due immediately upon signing this contract. If you choose to pay upfront the total cost will be \$_____ NZD, including GST.
2. *Monthly Payments:* \$_____ per month, totaling \$_____ NZD, including GST. If you choose to pay monthly, the first payment is due 2 working days prior to the first scheduled private coaching session. Remaining payments are due on or before the same day of the month as the first payment.

Services.

Nurturing Love will deliver relationship coaching tailored to the Client's individual needs, focusing on the goals identified by the Client. This coaching will be highly interactive, based on active listening, and will evoke solutions and strategies from the Client.

Approach.

The Client's wellbeing is central to coaching. The Coach will be respectful of the Client's needs and requests, constructive in providing feedback, attentive to the Client's boundaries, mindful of confidentiality in conflicts of interest, and forthright in addressing such issues if they emerge.

Confidentiality.

The coaching relationship is confidential. The Coach will honour the Client's confidence. The Client agrees to keep confidential the stories shared by her Coach during sessions. Conversations, emails or other information exchanged between parties shall remain confidential and not be disclosed to any third party unless consent has been obtained or where such disclosure is required by law. These confidentiality obligations shall continue after the engagement ends.

Private coaching sessions – Location.

The Coach and Client will meet by Zoom, scheduled in advance. The Client will enter into the meeting at the specified appointment time via the links sent by Nurturing Love.

Private coaching session –Time.

Sessions will typically last 45 minutes. The sessions will begin and end on time unless both parties agree before the session to extend it.

Private coaching sessions – Duration and Extension.

The Love Nurtured Wins private coaching program includes 12 private coaching sessions over zoom, spanning a maximum of 6 months from the date of signing this agreement. If multiple cancellations occur, extending this agreement beyond the intended 6-month period will be at the Coaches discretion. The Client may not utilise all 12 calls if they are unable to schedule them within this period.

Written coaching.

As part of the Love Nurtured Wins Coaching program, the Client is entitled to up to 24 written coaching responses. Utilisation of these is optional and provided as an added benefit. A maximum of two responses may be utilised between consecutive coaching calls. If not utilised, these opportunities will expire. The Coach will respond to each request within 48 hours of receiving the request form. Requests must be made through the following link:

https://docs.google.com/forms/d/e/1FAIpQLSdR8WHyzOL3mIPyUrdj49O3AawsdCmgZEYODHarGm91QheYNjQ/viewform?usp=sf_link

Further support can be purchased at www.nurturinglove.co.nz.

Group coaching.

Upon making the initial payment, the Client will gain immediate access to the Love Nurtured Flourishes group coaching program, which includes a minimum of four group coaching calls per month. Replays will be available for 7 days if the Client is unable to commit to the call times set by the Coach. Participation in these calls is optional and an additional benefit. By signing this agreement, the Client agrees to the terms and conditions of this group coaching program.

Bonus offers.

Upon receiving full payment, and after two of the 12 private coaching calls have been utilised, the Client will receive two resources: "Nurturing Gratitude" and "Nurturing You". If paying monthly, these guides will be sent to the Client after the second month's payment has been processed.

The Empowered Wife Workshop.

The Client may request to register for one Empowered Wife Workshop, as advertised at www.nurturinglove.co.nz, at no additional cost during the duration of the coaching program.

Online support network.

Upon joining the group coaching program, the Client will be invited into a private community run by Nurturing Love. Access to this group will expire at the conclusion of private coaching or group coaching.



Cancellation.

If the Client needs to cancel an appointment, it must be done at least 24 hours before the session, or the session will be considered one of the 12 coaching sessions included in this package. The Coach will also provide at least 24 hours notice of change or rescheduling.

Client responsibilities.

The Client is held to a high standard of responsibility and accountability. Accordingly, the Client is expected to be resourceful and take full responsibility for doing the work to achieve the desired results.

Mailing list

Joining Love Nurtured Wins or Love Nurtured Flourishes programs also adds you to our email list for updates and exclusive content. You can adjust your preferences or unsubscribe anytime. We value your privacy and promise only meaningful communication.

Get happy guarantee.

There is no risk in committing to the entire private coaching program. If you aren't satisfied with the coaching services, you can discontinue your coaching contract after the second coaching call without further obligation. For full payment, you'll be refunded the portion of the unused services. For monthly payments, your cancellation will stop further obligations. Cancellations must occur in writing to nurturinglove.coach@gmail.com no later than the completion of your second coaching call.

Scope and focus.

Client understands that coaching does not involve the diagnosis or treatment of mental disorders as defined by the NZ Mental Health Act 1992. Client understands coaching focuses on the future and moving forward from a place of being accountable and capable of change. Coaching does not guarantee specific outcomes because the success of the coaching process is directed solely on the actions or lack thereof, the Client.

Termination.

In the event the Client demonstrates an unwillingness to remain engaged by continually rescheduling and/or cancelling coaching sessions, the Coach may terminate this contract, at their discretion. Termination is always the last resort and will occur only after Nurturing Love makes reasonable attempts to salvage the coaching relationship with the Client.

Conflicts of interest.

Any conflict of interest will be discussed and resolved with the Client's best interests in mind. If a conflict arises, the Coach will identify it in an attempt to resolve it with the Client. If the Coach cannot serve the Client objectively or respectfully, the Coach will refer the Client to another Laura Doyle Certified Coach.

Entire agreement.

This agreement supersedes all other agreements, if any.

Signatures.

Our signatures on this agreement indicate a full understanding of the agreement with the information outlined above. If you do not agree to the terms and conditions, please do not sign it.

Client, please initial by each statement below and tick if you want your calls recorded:

■ _____ I understand and accept that relationship coaching is a process of personal growth and accept that my full and honest participation is required..

■ _____ I am healthy and responsible enough to engage in relationship coaching.

■ _____ I understand and accept that any results or outcomes cannot be guaranteed, and I agree not to hold Nurturing Love responsible for the relationship transformations, (or lack of) that happen.

■ _____ I understand and accept that relationship coaching does not substitute for counselling, psychotherapy and/or any mental health service, and/or women's refuge service.

I would like to request that my coaching calls are recorded.

Signature of both parties.

■ _____
Vonny Lauren Marsh
NURTURING LOVE LTD

■ _____

